

FLAGLER COUNTY ASSOCIATION OF REALTORS, INC.

MLS Listing Compliance



ANTITRUST OBLIGATION

Stellar MLS is a for profit corporation whose shareholders and members are engaged in similar businesses and Stellar MLS provides services to such shareholders and members.

Whenever such persons engaged in similar businesses gather or when corporations provide services to such similar businesses, there is a risk of antitrust liability or of the appearance of anti-competitive activity.

Stellar MLS has adopted strict policies to avoid any such liability or appearances. Any departure from these policies could result in severe civil and criminal penalties to you as individuals, to your company and to your association/board and Stellar MLS.





In Person or Live Stream

Within 60 days of joining Stellar MLS, <u>ALL</u> new customers must complete:

- MLS Basic (3 hrs)
 - Offered in-person or Live Stream
- MLS Listing Compliance (2.5 hrs)
 - Offered in-person or Live Stream (zoom)
 - Not the same as Code of Ethics
 - Comp Refresh Course is required every 2 years.

Presented specifically for FCAR members!





Attendance

You must stay until the end of class and miss no more than 15 minutes total to meet attendance requirements.



- Overview of the MLS and Framework for Rules and Regulations
- Where to Find Rules and Regulations
- Listings
- ❖ Required Disclosures
- Compensation and Cooperation
- Photos and Virtual Tours
- Listing Remarks
- Status Changes
- ❖MLS Data
- Top Violations

- Types of Listings
- Required Paperwork
- Key fields
- Adding photos and attachments
- Listing Remarks
- Listing Distribution
- Making changes to listings

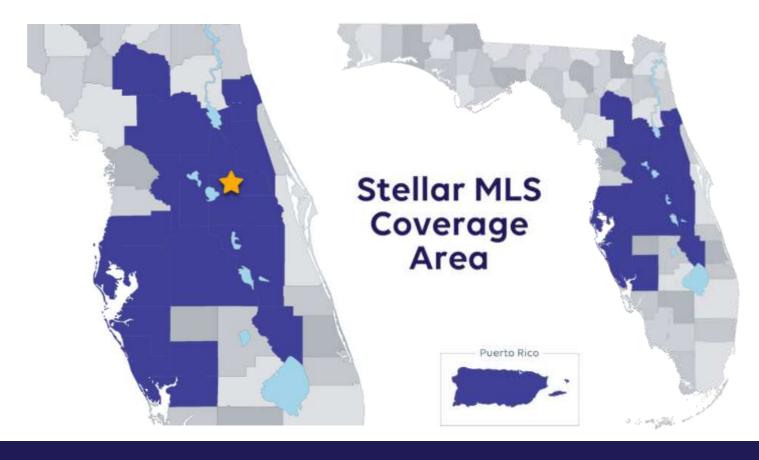




Stellar MLS Headquarters

247 Maitland Ave. Ste. 2000, Altamonte Springs, FL 32701





Stellar MLS Coverage Area

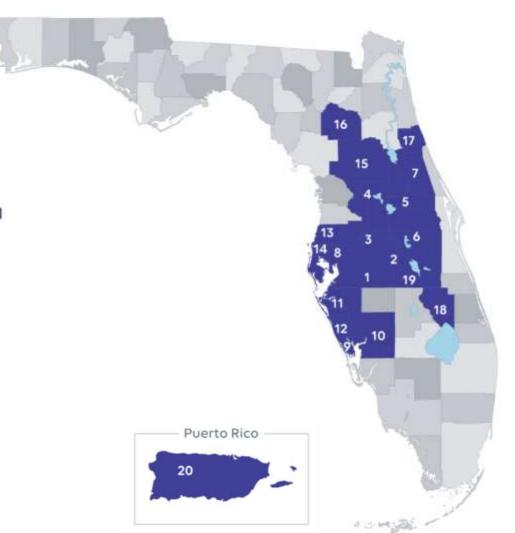
Shareholder Organizations

- 1. Bartow Board of REALTORS®, Inc.
- 2. East Polk County Association of REALTORS®
- 3. Lakeland REALTORS®
- REALTORS® Association of Lake & Sumter Counties
- 5. Orlando Regional REALTOR® Association
- 6. Osceola County Association of REALTORS®
- 7. West Volusia Association of REALTORS*
- 8. Greater Tampa REALTORS®
- Englewood Area Board of REALTORS®
- 10. REALTORS® of Punta Gorda-Port Charlotte-North Port-DeSoto, Inc.®

- 11. REALTOR® Association of Sarasota & Manatee
- 12. Venice Area Board of REALTORS®
- 13. West Pasco Board of REALTORS®
- 14. Pinellas REALTOR® Organization & Central Pasco REALTOR® Organization
- 15. Ocala Marion County Association of REALTORS*
- 16. Gainesville-Alachua County Association of Realtors®
- 17. Flagler County Association of Realtors®
- 18. Okeechobee County Board of Realtors®

Customer Organizations

- 19. Lake Wales Association of REALTORS®
- 20. Puerto Rico Association of REALTORS®



FCAR & Stellar Working Together



- Will remain fully intact as your REALTOR® Association
- Will serve as a Local Service Center for new brokers and agents joining the MLS
- Will continue to provide Association services (lockboxes, continuing education (CE credits), advocacy, etc.)
- Will no longer operate its own MLS
- Is a shareholder of Stellar MLS!



- Will operate all MLS services
- Will provide FCAR members access to the Matrix MLS system, 20+ other tools, and Florida's largest network of listings
- Will provide MLS Support, Data Integrity Services, and Training



StellarMLS.com/FCAR

this page



Why an MLS?

- Provides a framework for Data Integrity!
- Blanket Unilateral Offers of Compensation
- Nationally, in-house sales are under 25%



Cooperation fuels business!



Why Listing Compliance?

Understanding the MLS Rules & Regulations ensure that we all have better data!

Violations can be costly to your business and to the business of others.

An overview of the listing entry process as it pertains to the MLS Rules and Regulations

MLS Subscription

- * An MLS subscription is only for one user
- The MLS contains highly sensitive data
- Unlicensed assistants and Appraisers must have their own accounts, purchased through your local Realtor ® Board

Password sharing is strictly prohibited, and fines can range from \$500 (first offense) to \$15,000 (multiple offenses)



Rules & Regulations

Who Makes the Rules & Regulations?



Several rules come directly from the National Association of Realtors® Handbook on Multiple Listing Policy

- Other rules are enacted by the Board of Directors of Stellar MLS
 - Recommendations from MLS Advisory Council (MAC)



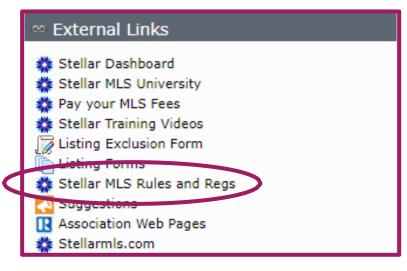
MLS Rules & Regulations

- Ensures the spirit of cooperation
- Ensures that accurate data is shared in a timely manner
- The online version is easily searchable!

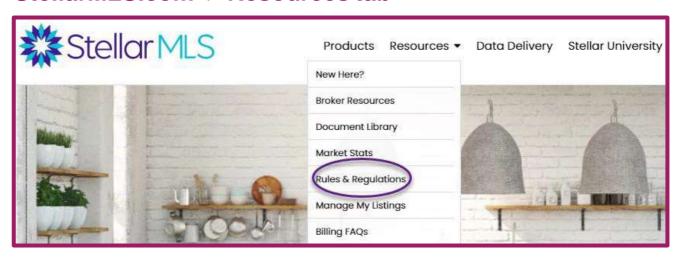


Where do you find the Rules & Regs?

Matrix



StellarMLS.com -> Resources tab



Stellar Central ----- Products and Services



Stellar University







View a comprehensive list of our MLS Rules and Regulations

Learn More



Searching the Rules & Regulations

By Article

By Keyword / Topic

SPACE SHORTCUTS

- How-to articles
- Y Stellar Rules and Regulations
 - Appendix
 - Article 1 Name and Objective
 - > Article 2 Membership Qualifications
 - Article 3 Orientation and Training
 - > Article 4 Rules and Regulations
 - > Article 5 Listing Procedures
 - Article 6 Selling Procedures

Q virtual staging

- Article 4.4: Virtually Staged Photos
 - Section 4: Virtually Staged Photos Virtual Staging shall only be used for the interior of an existing structure.

 Virtual Staging shall not be used for Under Construction properties. Disclosure of virtually-staged photo(s) is
- Article 4.5: Listing Content and Virtual Tours
 - Section 5: Listing Content and Virtual Tours A. At least one front exterior photo or rendering, aerial photo, or water view from the property (unit) must be loaded before a listing will be active. The front exterior photo or
- Article 20 Virtual Office Website Rules and Regulations
- Article 14.1: Submittal of Listing
 - Section 1: Submittal of Listing. By submitting any property listing to MLS, the Participant represents that: By the act of submitting any property listing content to the MLS, the Participant represents that: They have been been
- Article 20.1: Definitions
 - Section 1: Definitions A. A Virtual Office Website ("VOW") is a Participant's Internet website, or a feature of a Participant's website, through which the Participant is capable of providing real estate brokerage services to
- Q See more results for 'virtual staging'



MLS Listing Types

The MLS Accepts

Exclusive Right to Sell Listings

Exclusive Agency Listings

Exclusive Listings with Exceptions**

The MLS Does Not Accept





Mandatory Listing Types



- Single Family homes for sale or exchange
- Vacant lots or acreage for sale or exchange
- Two-family, three-family, and four-family residential buildings for sale or exchange



- Single family homes for sale or exchange;
- Condominiums, Co-ops and townhouses for sale or exchange
- Vacant residential lots or parcels for sale or exchange
- Mobile homes with land for sale or exchange
- Duplexes, triplexes or quadruplexes for sale or exchange

Limited-Service Listings

- Broker performs a la carte functions for set fee
- Specific wording in Listing Agreement (Not a FSBO)
- Cooperating broker may be instructed to work directly with seller
- Still makes offer of compensation
- Listing agent fully responsible for maintaining listing in MLS



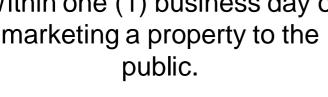
Submission of Listings

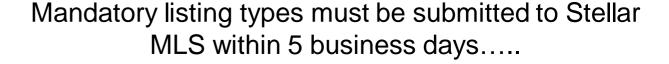




Mandatory listing types must be submitted within 2 business days.....

Within one (1) business day of marketing a property to the





Date Owner(s) Sign Agreement Effective Date of Listing Agreement

Within one (1) Business day of Public Marketing







What counts as public marketing?

Policy 8.0, Clear Cooperation, states that a property must be listed in the MLS within one business day of marketing a property to the public. Public marketing includes, but is not limited to:



Flyers displayed in windows



Yard signs



Digital marketing on public facing websites



Brokerage website displays (including IDX and VOW)



Digital communications marketing (email blasts)



Multi-brokerage listing sharing networks



Exempt Listings







Office Exclusive



Temporary Exclusion Form

Office Exclusive – No Entry into the MLS Form

Exempt Forms are not required to be submitted

Exempt forms should be submitted within 5 business days ANY public marketing triggers the one-business day rule to enter the listing into the MLS.

Navica - Exempt Listings

FCMLS
Figure County Multiple Limites Services

FCMLS Listing Exemption Authorization

This is an acknowledgement ("Acknowledgement") dated	regarding the listing of
the property known	("Property"),
hereinafter	is referred to as "Owner"
and	is referred to as "Broker".

- 1. Flagler County Multiple Listing Service (FCMLS): FCMLS maintains a multiple listings service for the benefit of its participants and subscribers who agree to abide by its MLS Rules and Regulations. Listing information submitted to the MLS describes the property, price and other terms and conditions under which a seller's property is offered for sale, including but not limited to the listing broker's offer of compensation to other brokers. These listings are available to all FCMLS participants and subscribers and their potential buyers through its subscription website as well as to the general public through its public website and (if permitted by seller) third party real estate websites that receive MLS data from FCMLS. Such listing information may be submitted as a reciprocal listing to other MLS's or accessed by real estate practitioners who belong to other MLS's that have a reciprocal agreement with FCMLS.
- 2. Mandatory Submission to MLS: FCMLS requires brokers participating in the service to submit all exclusive right to sell and exclusive agency listings for real property to the MLS within two(2) business days of the effective date or within one (1) business day after the real estate broker advertises the real property to the general public through any website, flyers, yard signs, digital marketing on social media sites or any other applications available to the general public. If owner declines to permit the listing to be disseminated via the MLS, and the property will not be advertised to the public through any website or utilizes any publicly accessible print advertisement, including for sale signs a listing exemption form shall be signed by Owner indicating the Owner does not desire the listing to be immediately filed with the MLS and the listing exemption form shall be filled with the MLS upon request.
- REALTOR® Code of Ethics: As a member of the National Association of REALTORS® (NAR), all FCMLS
 participants and Subscribers agree to abide by NAR's code of ethics and cooperation with all brokers in making



Stellar - Exempt Listings

		O TEMPORARILY EX		
Property Addres	is:		·	
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isting Brokera	ge Name:			
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properties for sale Properties must be hat five days man instructions by the MLS beyond the signature of the mmediately into nitials and sign	e to allow cooperation am- be entered into the MLS w y not be sufficient to ready e property owners. Use of allowed five days. Note: \$ owner(s) of record or the the MLS. atures of all owners and	LS) is the orderly correlation ong MLS brokers and their a ithin 5 business days of sign, a property for the market ar this form will provide notice submission of this form is the listing effective date on the signatures of both the list strike-throughs to this form	gents to better serve ature on the Listing A and MLS Rules provida to the MLS if the listin required within 5 but the Listing Agreeme ing broker/office ma	the buying and selling public greement. It is understood van exception with written g will be excluded from the isiness days of the dated int if not entered
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Exempt Listings: Article 5.11

Temporary Exclusion Form

- Office Exclusive No Entry into the MLS Form
- ANY public marketing triggers the one-business day rule to enter the listing into the MLS.

Was this listing on a temporary exclusion from the MLS prior to you entering it?





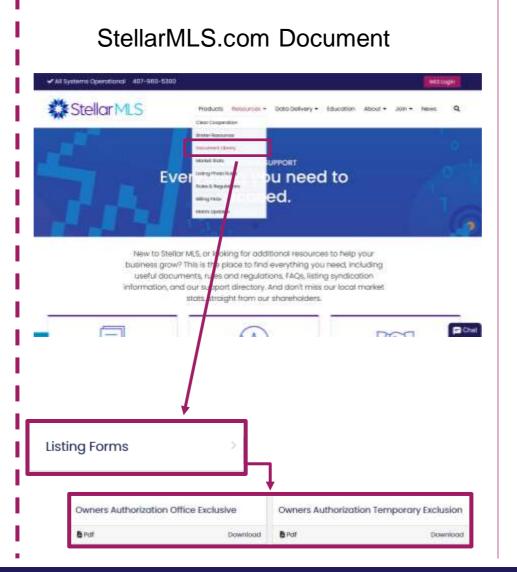


Finding Exclusion Forms

External Links in Matrix







Form Simplicity and Transaction Desk



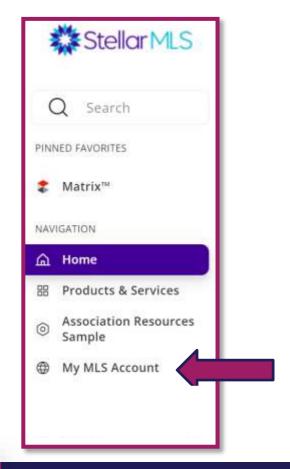


Owner's Authorization to Exclude Listing from the MLS



The Online Submission or Reporting Process

Log in to StellarMLS.com
From the Stellar Central Workspace, go to the "My MLS Account" or
Under Quick Actions click on "Submit Owner(s) Exclusion







Submit and Manage Exclusion Forms

You are currently logged in with MLS ID

















Searching Exclusion Forms



Executed Listing Agreement – 5 Business Days

Day 1 Day 2 Day 3 Day 4 Day 5

- 1. Put in the MLSor2. File a Temporary Exclusion
 - or
- 3. File an Office Exclusive Exclusion















1 Business Day to Enter





Listings

Listing Preparation Checklist

Are you ready to enter a Listing?

- Signed Executed Listing Agreement
 Signed Listing Data Entry Form
- Photos
- Attachments (disclosures, floor plans, surveys, etc.)
- ☑ Customize ShowingTime Defaults



Listing Data Entry Form

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City •		Sta	te 🗸 Zip Cod	e (10)	Tax ID (24)		
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Subdivision •		Neighborhood ✓		County •			Country •
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Rear Exposure ✓	Legal De	scription (250)					
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Year Built (4) Model (10	Ŋ	Builder (20)		55+ Community	Owner's Name (40	ń	
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Listing Data Entry Form

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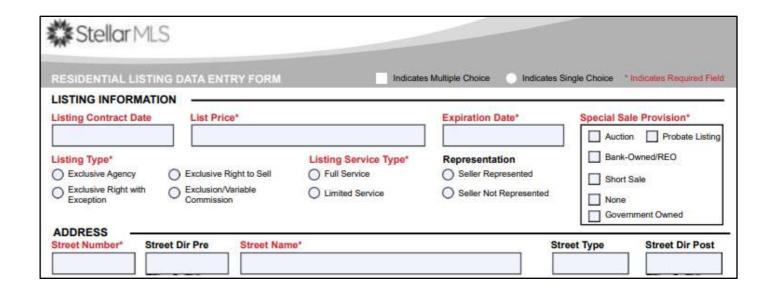




Listing Data Entry Form

- Listing Data Entry form must be
 - completed prior to entering the listing and
 - signed by both the sellers and broker
- Forms for each listing classification.

≅ External Links
stellar Dashboard
stellar MLS University
pay your MLS Fees
stellar Training Videos
Listing Exclusion Form
Listing Forms
Stellar MLS Rules and Regs
Suggestions





Listing Status





NAVICA	MATRIX				
Pe	Pending				
Tempora	ry Off Market				
Withdrawn	Withdrawn Conditional				
Withdrawn/Void	Canceled				
	Sold				
E	cpired				
Rented	Leased				
Active Under Contract	Pending Back Up Requested				
Deleted					



Listing Classifications





NAVICA	MATRIX			
House	Residential			
Land/Commercial Land	Vacant Land			
Commercial	Commercial Sale			
Multi-Family	Income (Duplex, Triplex, Quadruplex)			
Residential Rental	Rental			
Condominium/Attached SFR	Residential (Then choose Townhouse, ½ Duplex, Condominium, etc)			
Comm	Commercial Lease			
Busines	Business Opportunity			



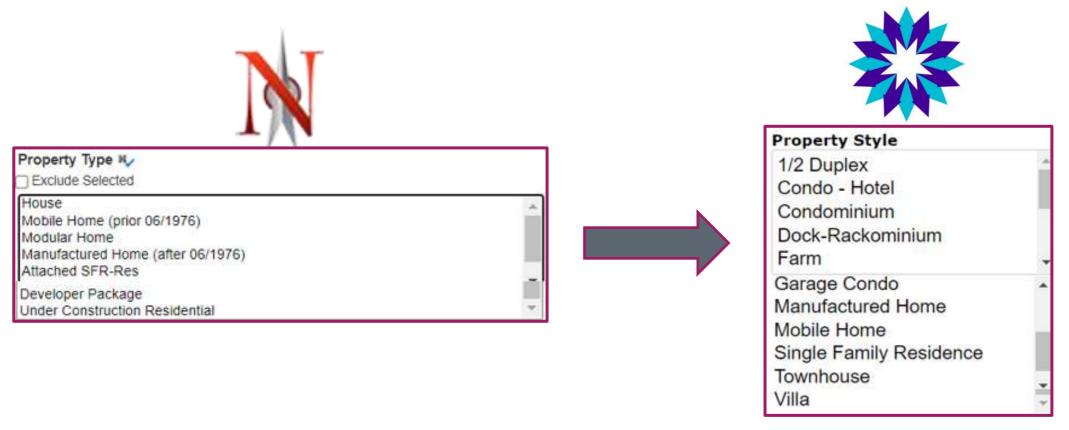
Listing Classifications

- Multi-family income generating property such as duplexes, triplexes, etc. go under "Income Property", not "Residential", when the entire property is for sale
- Residential vacant lots go under "Vacant Land"

NOTE: ½ Duplexes or Properties with tenants in place are entered as Residential (not income)

Add New Listing Select Form Residential - Add/Edit Listing Fields Commercial Sale - Add/Edit Listing Fields Commercial Lease - Add/Edit Listing Fields Business Opportunity - Add/Edit Listing Fields Income - Add/Edit Listing Fields Vacant Land - Add/Edit Listing Fields Rental - Add/Edit Listing Fields Sold Data Entry Only (SDEO) - Residential Sold Data Entry Only (SDEO) - Commercial Sale Sold Data Entry Only (SDEO) - Commercial Lease Sold Data Entry Only (SDEO) - Business Opportunity Sold Data Entry Only (SDEO) - Income Sold Data Entry Only (SDEO) - Vacant Land Sold Data Entry Only (SDEO) - Rental

Residential - Listing Classifications



Residential

Florida statute 475 defines residential real estate as **four or fewer residential units**, vacant land zoned for four or fewer residential units, or agricultural property of ten or fewer acres. Properties with tenants in place are entered as Residential (not income)



Rental Listing Classifications

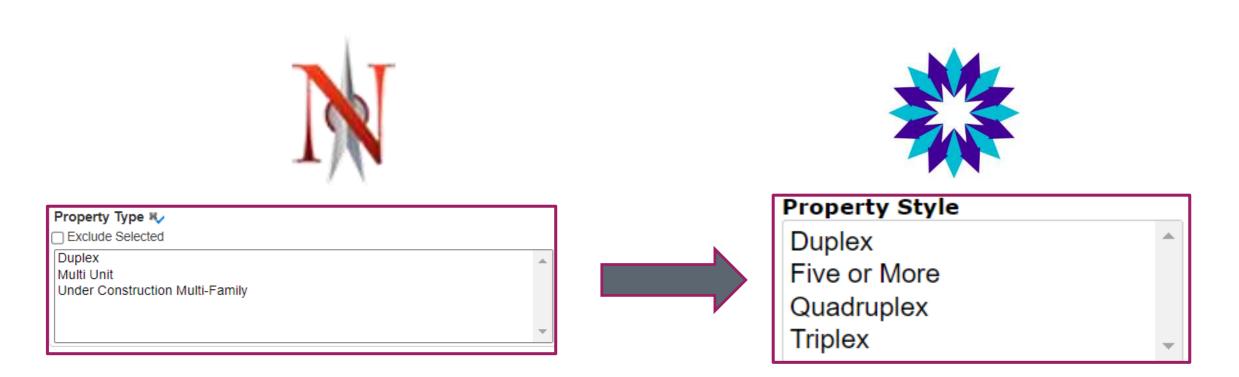








Income - Listing Classifications

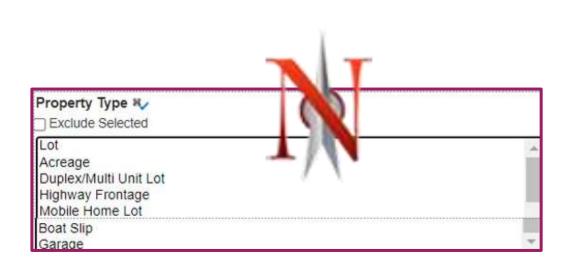


Income

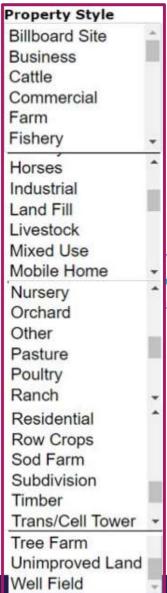
Multi-family income generating property such as duplexes, triplexes, etc. go under "Income Property", not "Residential



Vacant Land - Listing Classifications









Commercial-Listing Classifications



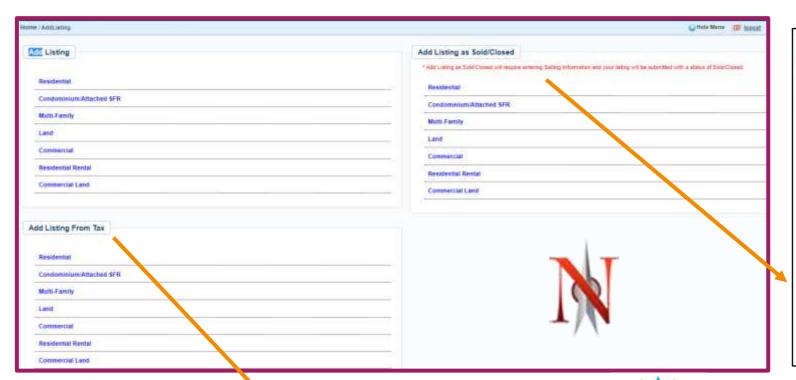


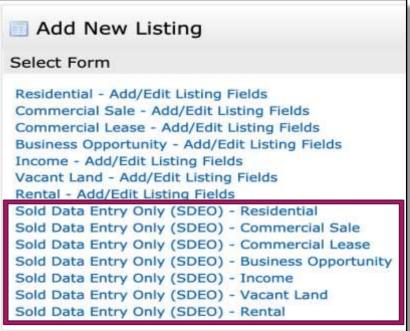






Adding Listings / Listing Classification









Navica - Sold / Closed



dd Listing as Sold/Closed	
* Add Listing as Sold/Closed will require	entering Selling Information and your listing will be submitted with a status of Sold/C
Residential	
Condominium/Attached SFR	
Multi-Family	
Land	
Commercial	
Residential Rental	
Commercial Land	

Stellar - Sold Data Entry Only

- Agent facilitates the sale of a property not listed in Stellar MLS
- Separate listing input form
- Must contain at least one photo
- Must be entered within 30 days of closing

```
Add New Listing
Select Form
Residential - Add/Edit Listing Fields
Commercial Sale - Add/Edit Listing Fields
Commercial Lease - Add/Edit Listing Fields
Business Opportunity - Add/Edit Listing Fields
Income - Add/Edit Listing Fields
Vacant Land - Add/Edit Listing Fields
Rental - Add/Edit Listing Fields
Sold Data Entry Only (SDEO) - Residential
Sold Data Entry Only (SDEO) - Commercial Sale
Sold Data Entry Only (SDEO) - Commercial Lease
Sold Data Entry Only (SDEO) - Business Opportunity
Sold Data Entry Only (SDEO) - Income
Sold Data Entry Only (SDEO) - Vacant Land
Sold Data Entry Only (SDEO) - Rental
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Vacant Land – Road Frontage



The road frontage of the property is an important factor in determining value of the property and its appropriateness for intended use.







Road Frontage	e
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Business District	City Street	County Road	Divided Highway	Easement
Highway	Interchange	Interstate	Main Thoroughfare	None
Other	Private Road	State Road	Turn Lanes	

Modular Homes / Mobile Homes



A modular home (or prefabricated home) is built in a factory to about 80-90% completion and then trucked over to the building site.



A mobile home is a prefabricated structure, built in a factory on a permanent attached chassis before being transported to site.

Mobile Homes

- Must be on seller-owned land or in a resident- owned / Co-op Mobile Home Park
- Otherwise, not allowed in MLS
- Check tax records for ownership details

MH Make	BLUTTER , THE	MH Model		MH Width	
	0		3	☐ Double Wide ☐ Single Wide ☐ Triple Wide	• ③



New Construction

Residential New Construction, must have:

- √ Specific Lot
- ✓ Specific Structure
- ✓ Specific Price

Otherwise, the listing must be classified as vacant land



New Construction – Pre-Construction

Pre-Construction definition:

The listing is for a specific lot with a specific structure that could be built for a specific list price however construction has not begun.

Section 21: Pre-Construction Homes

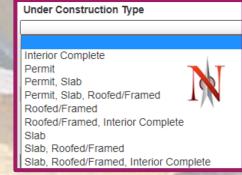
Pre-construction homes may be listed under the Residential property type under the following conditions:

- A. The list price must include the price of the residential structure and the lot.
- B. Pre-construction must be selected from the Construction Status field.
- C. The first words in the Public Remarks field must say "Pre-Construction. To be built."
- **D**. The first photo must be an image of the model offered or an artist rendering. If the image is different from the actual model, disclosure must be made in the Public and Realtor Only Remarks.
- E. The Realtor Remarks must include a breakdown of when the commissions are to be paid.
- **F.** If there is no contractual agreement in place between the seller listing vacant land and a builder that grants the builder an interest in the property, the listing may not be entered.



New Construction – Under Construction

Under Construction Definition: The listing is for a specific lot and specific structure where ground has broken but construction is not complete, and a Certificate of Occupancy has not been issued.

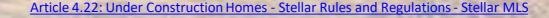


Section 22: Under Construction Homes

Under construction homes may be listed under the Residential property type under the following conditions:

- A. The list price must include the price of the residential structure and lot.
- B. Under Construction must be selected from the Construction Status field.
- C. The first words in the Public Remarks field must say "Under Construction."
- D. The first photo must be an image of the model offered or an artist rendering. If the image is different from the actual model, disclosure must be made in the Public and Realtor Only Remarks.
- E. The Builder Name and License Number are required in the designated fields.
- F. A floor-plan representing the finished structure is recommended to be uploaded as an attachment but is not permitted to be uploaded as a listing photo. Please see Article 4, Section 5D.







New Construction – Completed

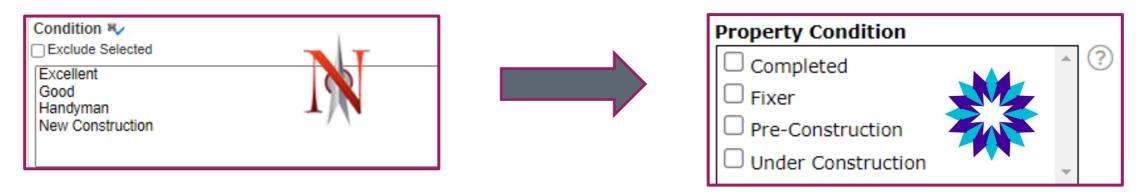


Completed - construction is complete and a Certificate of Occupancy has been issued.

Property Condition		
☐ Completed	_	?
Fixer		
☐ Pre-Construction		
☐ Under Construction	~	



Property Condition



Excellent – Property that is in move in condition.

Good – Property that is habitable but requires cosmetic repairs.

Handyman – Property that may or may not be habitable that requires major repairs/replacement of the mechanics of a structure, replacement of the roof, extensive mold remediation and/or any structural damage.

New Construction - structure that are brand new and have never been lived in.

Completed – construction is complete, and a Certificate of Occupancy has been issued.

Fixer – The property is a "fixer" or property in need of moderate or extensive repair.

Pre-Construction –The listing is for a specific lot with a specific structure that could be built for a specific list price however construction has not begun.

Under Construction - The listing is for a specific lot and specific structure where ground has broken but construction is not complete, and a Certificate of Occupancy has not been issued.





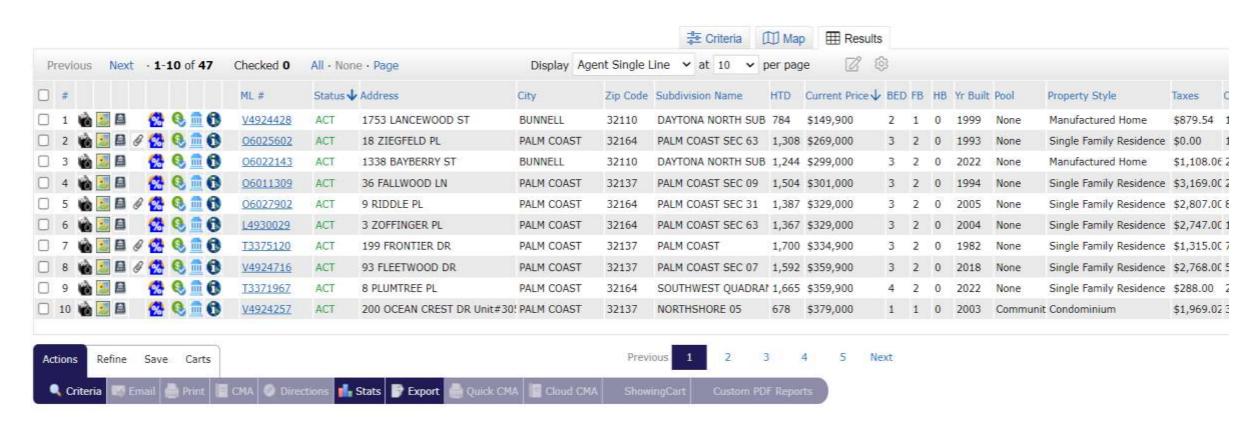
Navica - Results Page View







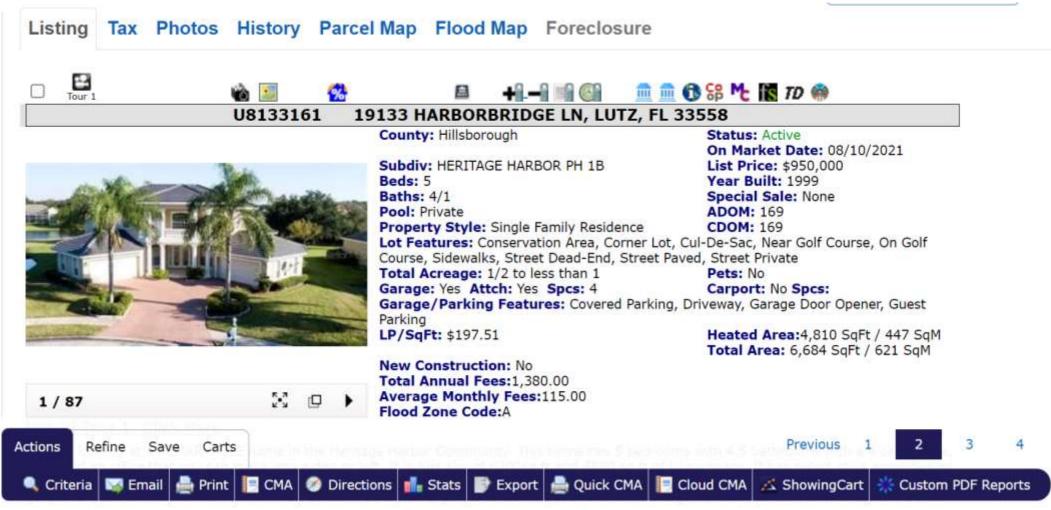
Stellar - Results Page View







Stellar - Property View













FCAR Board Code = FC

The Board Code is the start of each MLS Number. Each shareholder or customer organization has a Board Code assigned. When a listing is an input the listing number will begin with the board code of the listing agent's primary board.

All listings that will be imported into Matrix will start with FC and use the Numerical value only found on MLS# in Navica.







Navica	Matrix	Description
•		Мар
	₩ Email	Email -> For Matrix it is an option under Actions
(4)		History
-	Ø Directions	Driving Directions -> For Matrix it is an option under Actions
	+00	KeyBox Information
		Slide Show
	6	Photos









Navica	Matrix	Description
18	Tour 1	Virtual Tour
		Matrix -> Flyer is an option on Cloud CMA
�		Matrix -> RPR is available under your association resources
	<u>m</u> <u>m</u> 🚯	Matrix -> iMapp & Realist are available for public records data
•		Matrix -> report a listing violation is in the 360 property view
=	Mew Comparable Properties	Matrix -> View Comparables properties is on the 360 property view
		Listing Notifications – Matrix -> Reverse Propecting

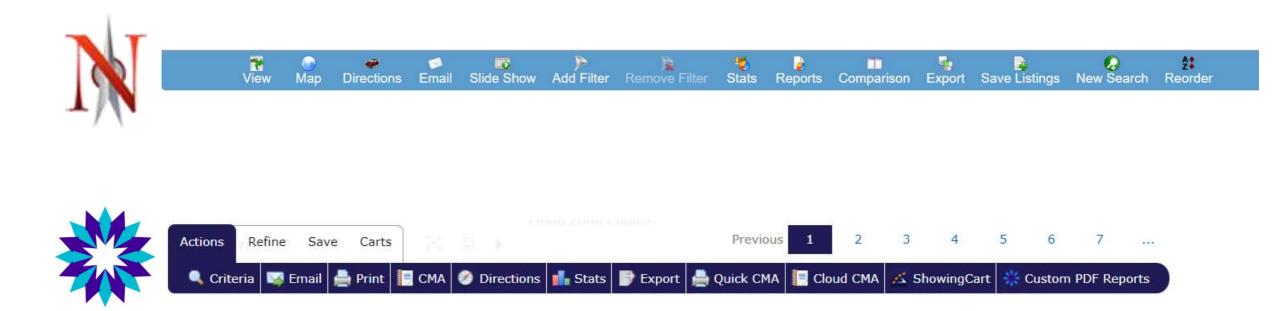






Navica	Matrix	Description
(6)	Flood Map	Matrix -> Flood Map is on the 360 Property View
fs	f <mark>s</mark> TD	Matrix -> Form Simplicity & Transaction Desk
Request Showing	K	Matrix -> Showing Time
	%	Matrix -> Rate Plug
	CO	Matrix -> Data Co-Op
	ME	Matrix -> Market Condition
	~	Matrix -> Realtor.com Property Report

Actions Options



Live Demo

Completing the Data Entry Form Digitally





Using either TransactionDesk or Form Simplicity, the Listing Data Entry Form may be completed electronically then uploaded into Matrix as an Incomplete status listing for further editing.



Disclosures

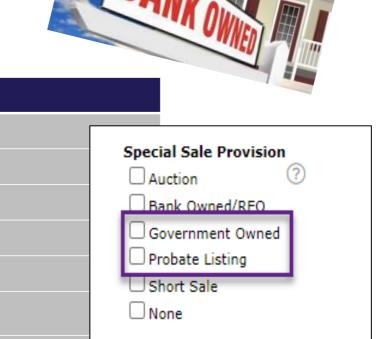
Special Sale Provisions / Special Conditions

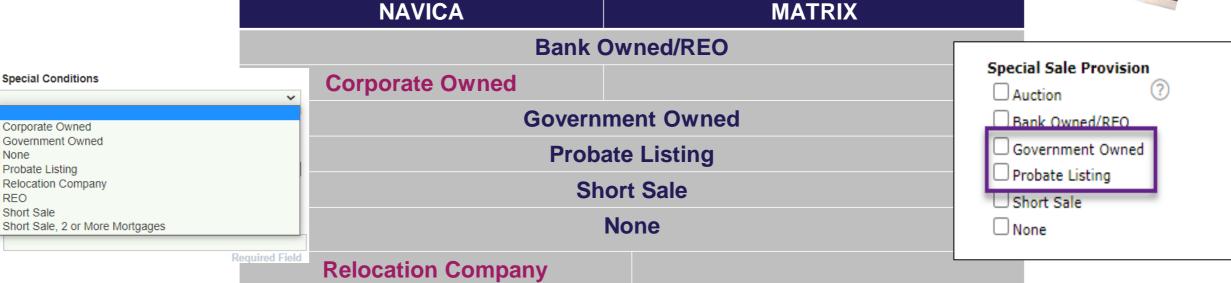
The following Special Sale Provisions must be disclosed:

Auction REO/Bank Owned Government Owned Probate Listing Short Sale











Special Sale Provisions / Auction



Section 1: Note 4:

In the known event of an auction listing, the following phrase must be entered as the first sentences in the public remarks section: "This is an auction property and additional buyer fees may apply."





Section 24: Auction Properties

The MLS accepts exclusively listed property that is subject to auction (Absolute Auction or Auction With Reserve) or Online Auction; however, any listing submitted is entered within the scope of the Listing Brokerage's licensure and in accordance with all other requirements for listing input. Compensation must be offered as described in Article 9.2 of these rules. Any contact information, bidding website, if applicable, or any other details related to the auction shall only be included in the fields related to Auctions and also may be included in the "Realtor Only Remarks" field.

Special Sale Provisions / Short Sale



Section 1.6:

Any contigency or conditions of any term in a listing shall be specified and noticed to the Participants. In the known evento of a "short sale" the following phrase must be entered in the special remarks "Short Sale Lender approval required."



Section 14: Article 4.14 Short Sales

Short Sales must be disclosed in the "Special Sale Provision" field by selecting "Short Sale" in addition to remarks requirements in the Realtors Remarks field. See Article 5, Section 1C for further disclosures regarding compensation on Short Sales.



Taxes



Navica – Stellar = The **TAX ID** should be entered exactly as displayed on the Property Appraisers website

TAX AMOUNT should reflect the current TOTAL TAXES due (not the amount paid as this may include a discount).

TAX YEAR must be the current tax year as indicated on top right of tax record.



Taxes - The annual property tax amount as of the last assessment made by the taxing authority.

Housing for Older Persons

Indicate if a property is part of a 55+ community







Community	
Housing for Older Persons Y/N ?	



Agent Owned Property

- Must disclose if listing personal property or property of family member (Article 9.4)
- Realtor Information field and remarks
- Must also disclose in writing if purchasing property for yourself or family member to listing broker no later than time of submitting offer



Realtor Remarks: The listing agent is the owner of the property.



Compensation Rules



Non Rep Fee %	Co-op \$ Amount	Dual/Variable	Relationship
Required Field		○ Yes ○ No Required	Field Required Field



Compensation			
Single Agent Comp	Non Rep Comp	Trans Broker Comp	
?	?	(?)	
Bonus Y/N	Bonus Amount	Bonus Expiration Date	Dual/Variable Compensation
v ?	?	: ?	▼ ?

Commission amounts and splits are at the sole discretion of the listing broker. Stellar MLS <u>cannot</u> be involved in these decisions.

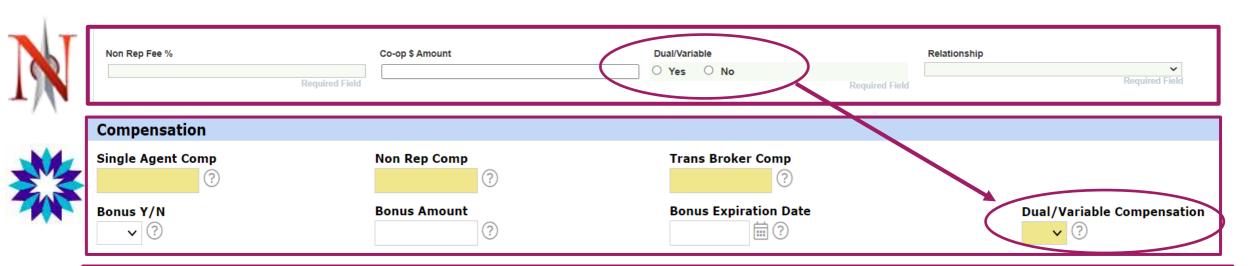
Prior to activating a listing, the compensation amount offered to cooperating broker must be entered. (Must match listing agreement)

Must be a blanket, unilateral offer of compensation (no additional terms in remarks).

Be sure to use the % symbol for percentages and/or the \$ sign for dollars.



Dual / Variable Compensation



A Variable Compensation is when the seller owes the listing brokerage a higher commission amount if the cooperating broker brings a buyer.

If the listing agent brings the buyer and there is a multiple offer scenario, the listing broker's offer *could* be more competitive since a lower commission would be owed.

This must be disclosed and match what is written into the listing agreement.



Showing Instructions









- Only place to enter confidential showing information (codes, etc.)
- Only viewable by clicking on the ShowingTime button in the listing
- Subscribers must have a valid real estate license to access

Showing Information	
Call Center Phone Number	ShowingTime Secure Remarks
Occupant Type	Characters Remaining: 500

Showing Instructions		
☐ No Sign	^	?
Other		
Pet On Premises		
See Remarks		
Under Construction	П.	
Use ShowingTime Button	·	



Driving Directions



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Driving Directions

200 characters left Required Field
```

Driving Directions



- ✓ Turn-by-turn directions are required from a major intersection
- ✓ First direction needs to be a cardinal/compass direction
- ✓ No URLs or contact information

Characters Remaining: 1024



I 75 to Exit 240. West towards Ruskin. Right on US 41. Left on Shell Pt Rd. Right on 32nd St. Cross bridge into Little Harbor. Left at stop sign. Town home located in 3rd building on the right.

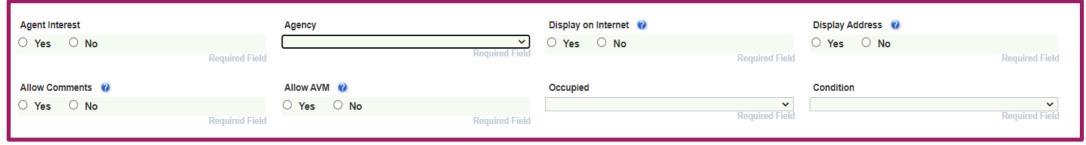


Use GPS, Google maps or your favorite map tool.

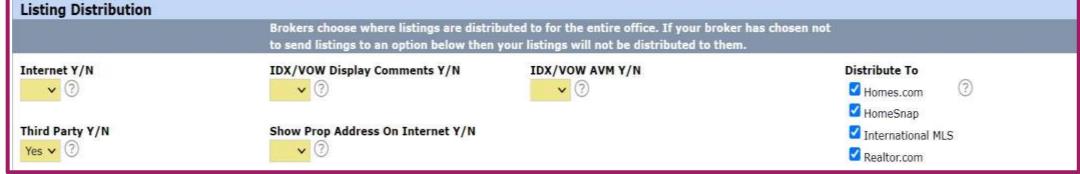


Where Do Listings Go?









- Brokers choose where listings are distributed to for the entire office.
- For an individual listing, you can opt out of certain sites if the seller does not want their property to display on them.
- The selections above originate from the FR Exclusive Right of Sale Listing Agreement.



Public Remarks

- Are intended to be visible on public sites and customer reports.
- Stick to the facts of the property
- No agent/company information, web sites, showing information, open house information, financial information
- Be careful to not misrepresent property or use overly vague terms (i.e. Close to the beach).
- Be careful not to "steer" buyers (Fair Housing)
- Restricted Words

Public Remarks

Scenic, classic, and welcoming, this custom-designed home is located in Sarasota's preferred "West of the Trail" neighborhood on a quiet street. Configured for a variety of lifestyles, the floor plan includes two master suites with one located on each level. The owners' large master suite is on the ground floor along with a tastefully appointed kitchen open to the family and dining rooms. Also on the main floor is a second TV room/office with French doors, a laundry room, a half bath, and a large storage closet. Perfect for singles, empty nesters, retired couples, or seasonal residents. Upstairs is ideal for the kids, grandkids, or guests, with three bedrooms and two additional full baths easily sleeping 7 or more. There are two brand new high seer rated A/C units and a new 50-gallon hybrid hot water heater. Enjoy your own private pool, Jacuzzi, and large fenced back yard. The desired upgrades are all present in this beautiful home. Enjoy afternoon bay breezes and close proximity to beaches, downtown, great schools, and all of the culture Sarasota offers. Own this home for 5% down.

Smile In

Photos



Listing Photos

- ✓ At least one photo required prior to activating listing (100 max.).
- ✓ No copying of other brokers' photos without written consent.
- ✓ Stellar does not remove photos. You will need to remove and/or update them.
- ✓ There can be no agent/company branding, signage, or any other text in photos.
- ✓ No characters or people in the photo.



First Photo Rules



OR



OR



Front Exterior no broker signage

Water View from the Subject Property

Aerial View from a non-copyrighted source

If you use either water view or aerial photo – the second photo MUST be front exterior.







Adding a view that is not possible from the location is prohibited.





Floorplans are allowed as images, but may not contain any branding.

Photos & virtual tours featuring people, including if in costume, are not allowed in the MLS.









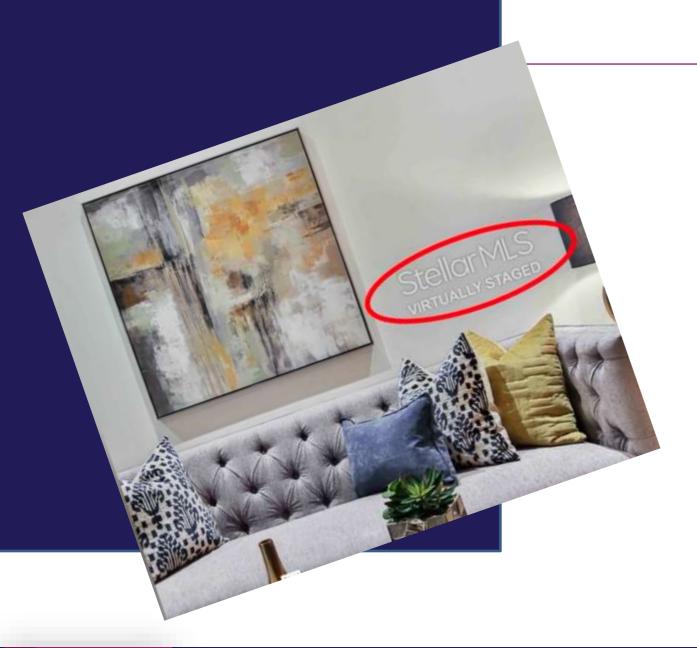
Virtual Tours

Virtual Tours

- Only unbranded virtual tours may be placed in Virtual Tour links
- Property Panorama offers an unbranded virtual tour for the first 5 images
- No contact information or agent/office branding
- YouTube videos must be an embedded link (no visible channel information)







Virtually Staged

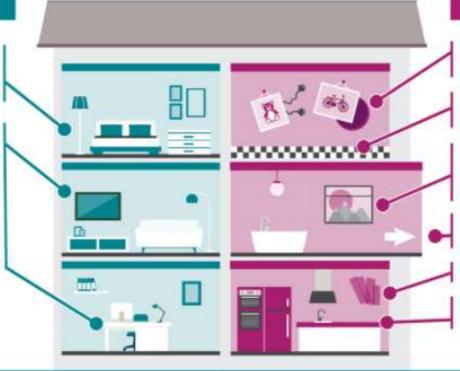
Virtual Staging

Interior



Modify or render existing furniture and décor in a room

Add virtual furniture, décor and artwork to an empty room



O YOU CANNOT

Cover-up eyesores like holes in a wall or exposed wiring

Upgrade damaged and/or outdated flooring

Add or enhance scenic views and/or windows that do not currently exist

Make a room appear larger or smaller than what it truly is

Change paint color of the walls

Swap out fixtures and finishes

Virtual Staging



Virtually Staged

1. You must check the "Virtually Staged" box to populate the Public Remarks of a listing.



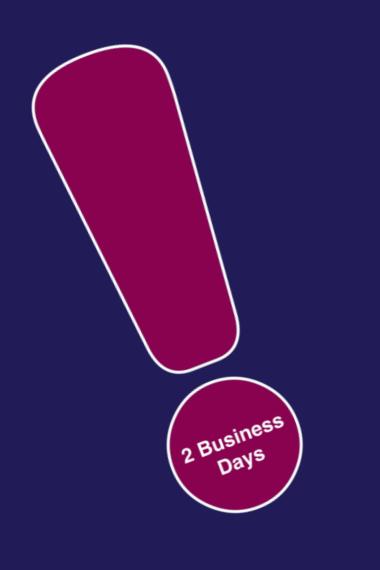
2. You must also indicate "Virtually Staged" in the caption of each virtually staged photo.







Stellar MLS



Status Changes



Pending Status Change

- A listing becomes pending when a seller has accepted a contract.
- Must be entered in the MLS
- Status Change must be made within 2 business days
- Listings must be entered into the MLS before they will be listed as Pending



Pending Back-Up





NAVICA MATRIX

Active Under Contract

Pending Back Up Requested

A seller has accepted a contract but is also accepting back-up offers.

Listings must be entered into the MLS before they will be listed as Pending

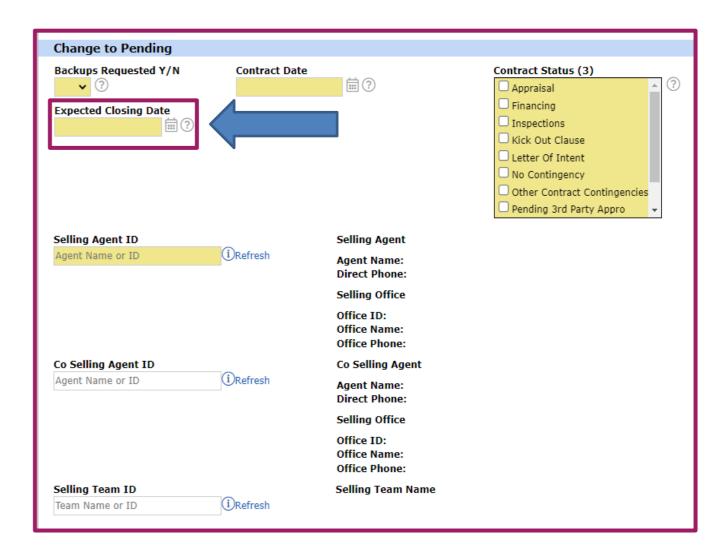
Or submitted to the Association Office

2 Business Days



Pending Listings

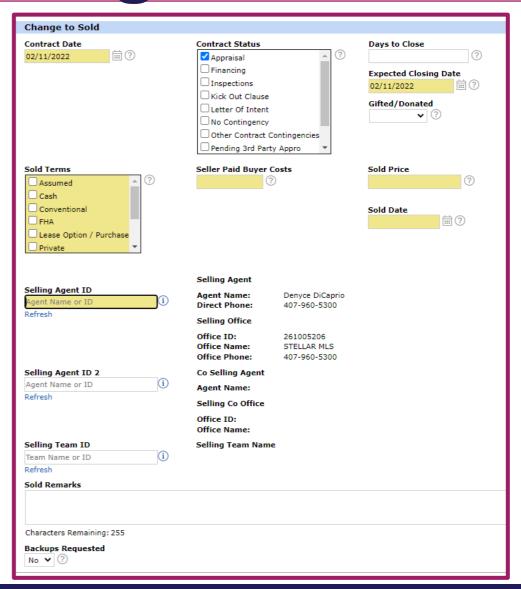
- Indicate whether backups are accepted, per seller's instructions.
- If yes, property must remain available to show.
- ❖ If contract falls through, change back to Active within 2 business days.
- If Expected Closing Date is pushed back, be sure to update!





Sold Listings

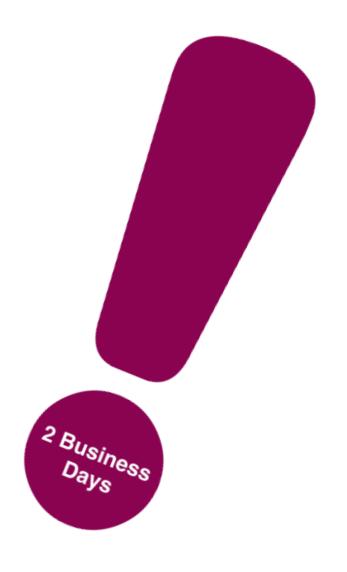
- Change to Sold within 2 business days of transaction closing.
- Provide all relevant information (sold price, selling agent, terms, etc.).





Status Change Rules

- **❖Status Changes must be made within 2 business days** (including price changes and expiration date changes).
- Must have something in writing from seller(s).
- **❖Status Change Form**



Live Demo



Keeping your Listings in Compliance



Withdrawn Listings





Navica	Matrix
--------	--------

Withdrawn

Withdrawn Conditional

May be withdrawn from the Multiple Listing Service by the listing broker before the expiration date of the listing agreement

A listing agreement may still exist between the seller and the listing office

Cancelled/Void Listings





NAVICA	MATRIX
Withdrawn/ Void	Cancelled
when a seller(s) can document that the exclusive relationship with the listing broker has been terminated, the Multiple Listing Service may remove the listing at the request of the seller.	The listing has been withdrawn from the market with no outstanding obligations between the seller and the prior listing office.

Withdrawn Listings

Status: Withdrawn Conditional Withdrawn Unconditional (Canceled)

Listing broker may still be entitled to compensation on a Withdrawn listing with conditions, until the date the conditions expire.

Temporarily Off-Market

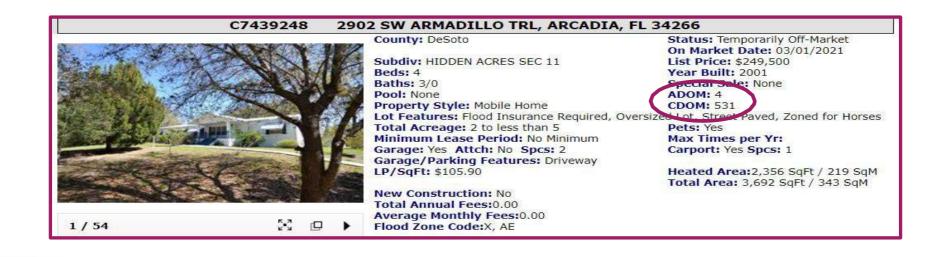


- Active Listings in the MLS must be available to show
- If a listing becomes unavailable for showings, status can be changed to "Temporarily Off- Market" (with seller's written permission)
- May stay in "Temporarily Off-Market" status until expiration date



Days on the Market

- Active Days on Market (ADOM) is tied to a specific MLS ID
 - Creating a new listing causes ADOM to reset to 0.
- Cumulative Days on Market (CDOM) is tied to a specific Property ID
 - A listing must be off the market for a full 60 days for the CDOM to reset to 0.





Listing Manipulation

- A listing within the <u>same office</u> that expires, is withdrawn, or cancelled should be reactivated with the same MLS ID if this occurs within 30 days from the expiration, withdrawal, or cancellation date.
- Creating a new listing ID prior to 30 days from an expired, withdrawn, or cancelled listing from the <u>same office</u> to make it appear as new is a listing manipulation subject to a \$500 fine.

Creating a New MLS Number

Valid reasons for creating new listing ID

- 1. Execution of a new listing agreement by new office
- Execution of a new listing agreement on a property by the same brokerage dated 30 days or more after expiration or withdrawal of original listing

Using MLS Data

An IDX feed is the only authorized way to advertise another broker's active listing online without written permission.

Print advertisements cannot contain other brokers' active listings without written permission.



Print Advertising

- Information on sold listings and aggregate data
- Ads are not misleading and include the proper disclosures

Article 6.5: Advertising of Listing Filed with Stellar MLS

Created by Stellar MLS IT, last modified on May 22, 2019

Section 5: Advertising of Listing Filed with Stellar MLS

A listing shall not be advertised by any other Participant without the prior written consent of the Listing Participant. Use of information from Stellar MLS compilation of current listing information, from the Association's "Statistical Report" or from any "sold" or "comparable" report of an Association or Stellar MLS for public mass-media advertising by a Participant or in other public representations may not be prohibited. However, any print or non-print forms of advertising or other forms of public representations based in whole or in part on information supplied by the Associations or Stellar MLS must include the following notice:

"Based on information from the Stellar Multiple Listing Service for the period (date) through (date). This information may or may not include all listed expired, withdrawn, pending or sold properties of one or more members of the Stellar Multiple Listing Service".



Transaction Desk / Form Simplicity





Transaction Desk and Form Simplicity are an online file management system. Made specifically for busy real estate professionals, allows you to conduct paperless transactions from the beginning of the listing process all the way to the closing table. Complete document management, listing upload, built-in electronic forms, unlimited document storage, e-signatures.

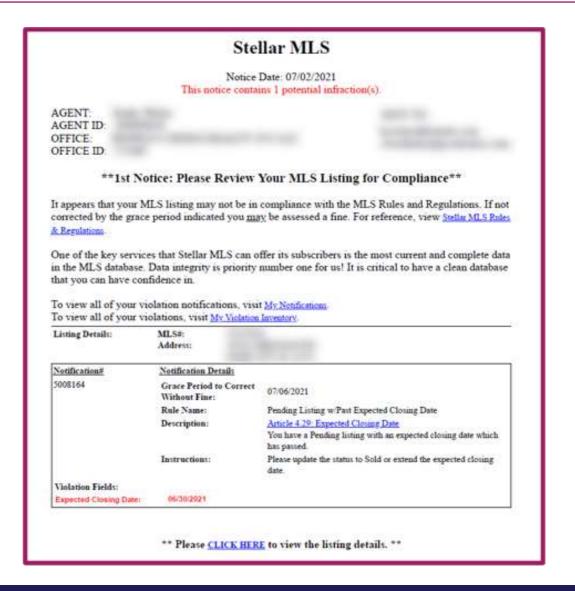


Violations

How Violations are Detected

To maintain data integrity, Stellar MLS uses scanning software for common violations.

The Stellar Data Integrity Team closely monitors listings.

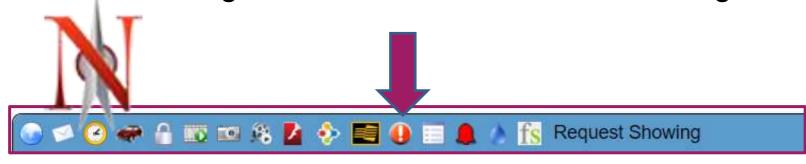


How to Report a Violation

Collaboration with other agents is encouraged

If you notice a violation on a listing, report the violation anonymously by

clicking the link on the bottom of the listing.





If you believe there is a violation on this listing, click here to report the problem.



Violations Info

- For minor violations, a Courtesy Warning may first be issued. The violations must be corrected within a designated timeframe before a fine is assessed.
- For more serious violations, automatic fines are assessed.
- Violations must be corrected promptly, or fine amount will increase.
- ❖ If a fine is issued in error, there is a waiver and appeal process.



TOP 6 VIOLATIONS

Contact Information in Article 4, Section 6 Public Remarks

❖ Public remarks cannot contain any contact information, including but not limited to: phone numbers, compensation, website URLs, or office information.

Public remarks should only pertain to the subject property or transaction.



Exempt Listings

Article 5, Section 11

❖If a seller does not want their listing in the MLS, an Owners Authorization for Temporary Exclusion form or the Office Exclusive form can be used.

*Agents must use the online submission process to submit their forms according to compliance guidelines.

Pending Listings with a Past Article 4, Section 29 Expected Closing Date

- Expected closing date must be maintained in the system.
- If a property goes past the closing date recorded in the system, the date must be updated to avoid a fine.



Failure to Report a Sold Listing

A change in listing status must be reported in the Stellar MLS system within 2 business days.

If a listing has sold and proof of this recent sale can be found an immediate fine will apply.



Listing Manipulation

Article 4, Section 15

❖A new listing cannot be created by the <u>same</u> office within 30 days of the expiration, withdrawal, or cancelled date of the original.

A withdrawn, cancelled, or expired listing should only receive a new MLS number if outside of 30 days.



1

Photo, Virtual Staging & Tour Violations

Article 4, Section 5

- Photos and virtual tours cannot include branded signage, text, or graphics
- ❖The first photo in the listing must be of the front exterior of the property, a water view from the property, or an aerial view*
- Agents must own the rights to the photos they are posting
- Virtually staged photos must be properly disclosed, and virtual staging rules adhered to.





Compliance Assistance

Toll Free: (800) 686-7451

Local: (407) 960-5300

Email: dataintegrity@stellarmls.com

Hours:

Mon. – Fri. 8:00 a.m. – 5:00 p.m.

Thank you for joining us today



