

# RATEPLUG

Quick Start Guide

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# Introduction -



## Welcome to RatePlug!

RatePlug is the pioneer of providing real time, accurate mortgage information to homebuyers directly through multiple listing platforms. Participating brokers and agents identify their own lending partners to display within the displays, strengthening their relationships with their lending partners and ensure that their homebuyers get exposure to trusted lending sources and multiple financing options to best fit their financing needs.

Once you opt into RatePlug and connect with your lending source, the system will automatically include the RatePlug lending display within the OneHome<sup>™</sup> "blade". In this brief overview, we will illustrate how you can participate, how the RatePlug displays look and function, and how you can manage your RatePlug experience.

Welcome aboard!

#### How to opt into RatePlug.

RatePlug is an optional feature provided through your MLS membership at no additional cost to members. To participate:

- 1. Go to <u>www.rateplug.com</u> in your browser.
- 2. Click on the green 'Sign Up' button at the top right corner of the screen.



3. Select 'I'm an Agent' and then select your MLS market from the dropdown box and click 'submit'

-		Contact Us	Login 🔿	SIGN UP
	Are you a loan officer or agent?		MARKETS SERVED	COMPANY -
	I'M AN AGENT			
Homebuyers usir	O I'M A LOAN OFFICER			
affordability information.	2 What MLS are you affiliated with?		1	
			F	
	SUDMII			

4. Enter your MLS Agent ID or Agent code and click 'submit'



5. A pre-populated form will show. Confirm your MLS member information displayed and make any desired corrections. Complete the rest of the form and click 'submit'

RatePlug	Canopy M	LS Ager	nt Sign Up	
Please complete the form, verify this information is correct and then click submit				
Canopy MLS Agent ID Name Real Estate Company	65385 Charmaine Ebben David Upchurch Real Estate - 1	Waxhaw		
E-mail Address*	E-mail Address			
Work Phone*	Please verify your e-mail address is co	-		
Mobile Phone				
Consent to receive text?	✓ I consent to RatePlug contacting r	ne via text messaging using t	he mobile phone number I provided.	
Agent License(s) # *				
Enter your License ID with text and $\mp$ (ie: RE ID $\mp$ 12245).				
Please answer the following	ng questions regarding the Lender	rs you work with?		
Does your brokerage have an affiliated Lender? *	⊖Yes	No	O I Don't Know	
Will your brokerage allow you to display additional lenders of your choice? Please be advised that your brokerage has final approval of all mortgage information displayed with your search results or listings. "				
	Yes	⊖ No		
Loan Officer Information	n			

6. That's it! RatePlug will contact the lender(s) that you identified and work with them to get them enrolled and set up. Once this connection is made, you will be notified and the RatePlug displays within OneHome will be automatically enabled.

# **RatePlug Display Within OneHome**

Once your RatePlug account goes active, your buyers will have access to your lender(s) mortgage products and payment information when they open a property listing that you have sent them.

1. To view the RatePlug payment 'blade', they will click on 'Breakdown of Monthly Cost'.



2. The blade will open, and the homebuyer will see payment examples for several mortgage products offered by your lender. They can scroll down to see more info, ask the lender a question, or access other services such as pre-approval.



## Accessing Your RatePlug Member Dashboard

At any time, you can log into RatePlug's membership portal to view your account set up, add, or remove lenders, or access RatePlug's other features. After you enroll, you will receive log in credentials.

1. Go to <u>https://www.rateplug.com/member/agent\_login.asp</u> and enter your MLS Agent ID # and your password. If you misplace or forget your password, you can retrieve it by clicking on the 'Retrieve your password' link. Click submit to log in.

RatePlug Agent Login				
Agents, if this is your first ti	Agents, if this is your first time accessing and you are enrolled in RatePlug then please retrieve your password.			
MLS Name	Please Select 🗸			
Your Agent ID or Agent Code	222229			
Password				
	Retrieve your password			
	Remember my ID on this Computer			
SUBMIT				

### Viewing/Adding or Removing Loan Officers from your account

Once you are logged in to your RatePlug account, you will view your account Dashboard. To learn about features on the Dashboard, click on the 'My Active Loan Officers' link.

Empowers Home Buying					
>	My Account > My Listings	> Loan Officers	> Services	> Support	
Welcome Gail - Coldwell Ban	ker Realty : MRED		Wednesday	, Oct 6, 2021	
EALTY CREATER	Please select from the following • <u>View vor Lainten and Revi</u> • Total VAE Eligible 4 • <u>Search ALMERE Lainten br</u> • <u>Advance Lainten Colleases - Total • <u>MArchive Laint Officers - Total</u> • <u>Advance Lainten Colleases - Total</u> • <u>Advance Lainten Colleases - Total</u> • <u>BaseRuo English Andrea</u> • <u>BaseRuo English Andrea</u> • <u>BaseRuo English Andrea</u> • <u>BaseRuo Tranico</u></u>	options: est Procenty Elyers - M Soedial Financing al 2 i 1	v Liatinge: 4		
RatePlug Account Info  Your Join Date: 5/21/2003					

You will be able to invite new Loan Officers to participate with you and remove existing Loan Officers from your account.

# **Contact RatePlug**

For customer support contact RatePlug at <u>support@rateplug.com</u> or call toll free (877)710-0808 during regular business hours.